

Kurtzman Carson Consultants P.O. Box 6191 Novato, CA 94948-6191 www.kccllc.com

Estimated Costs at Completion

April 29, 2016

Re: Hetherington v. Omaha Steaks

			Job Code:	OSN	
	Hours	Units	Unit Cost		Ext Cost
Fees Incurred to Date CAFA Mailing		1	\$ 1,500.00	\$	1,500.00
NCOA		'	\$ 1,500.00	\$	2,153.00
First Class Postage				\$	114,138.90
Email Campaign - Post 10/16 Class Member	ers	282326	0.033	\$	9,316.76
Email Campaign - Pre 10/16 Class Member	rs .	864229	0.019	\$	16,420.35
Initial Notice Mailing - Post 10/16 Class Me	embers	65323	0.073	\$	4,768.58
Initial Notice Mailing - Pre 10/16 Class Mer	mbers	299698	0.044	\$	13,186.71
Returned Undeliverable Mail		18511	0.1	\$	1,851.10
Remail - Initial		289	0.25	\$	72.25
Data Entry - Remails Website Setup		289	0.5	\$ \$	144.50 175.00
Website Hosting		1	50	\$	50.00
IVR Setup Fees		·	55	\$	3,000.00
IVR Monthly Fees		1	50	\$	50.00
Data Entry - Paper Claims		176	1.85	\$	325.60
Online Claims Filing Fee		12875	0.75	\$	9,656.25
Annual PO Box Fee				\$	1,280.00
				\$	178,089.00
Staff Hours Incurred to Date					
Case Processing	1.19				
Case Setup, Planning and Management	19.27				
Data Development	68.48				
Document Development	45.65				
E-mail Campaign	1.75				
Funds Management IVR Development and Maintenance	1.92 6.5				
Print Production	7.96				
Reporting and Declarations	0.42				
Website Development and Maintenance	26.7				
	179.84		\$ 100.00	\$	17,984.00
Remaining Costs	Hours	Units	Unit Cost		Ext Cost
Website Hosting		8	\$ 50.00	\$	400.00
IVD Monthly Food		8	\$ 50.00	\$	400.00
IVR Monthly Fees					
IVR Line Charges		40,614	\$ 0.18	\$	7,310.52
IVR Line Charges IVR Transcriptions		40,614 677	\$ 0.18 \$ 0.60	\$ \$	7,310.52 406.20
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail		40,614 677 36,000	\$ 0.18	\$	7,310.52 406.20 3,600.00
IVR Line Charges IVR Transcriptions		40,614 677	\$ 0.18 \$ 0.60 \$ 0.10	\$ \$ \$ \$	7,310.52 406.20
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee		40,614 677 36,000 4,138 4,138 15,000	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 0.75	\$ \$ \$ \$ \$	7,310.52 406.20 3,600.00 1,034.50 2,069.00 11,250.00
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims		40,614 677 36,000 4,138 4,138 15,000 1,314	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 0.75 \$ 1.85	\$ \$ \$ \$ \$ \$ \$ \$	7,310.52 406.20 3,600.00 1,034.50 2,069.00 11,250.00 2,430.90
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed		40,614 677 36,000 4,138 4,138 15,000 1,314 75	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 0.75 \$ 1.85 \$ 1.25	\$ \$ \$ \$ \$ \$ \$ \$	7,310.52 406.20 3,600.00 1,034.50 2,069.00 11,250.00 2,430.90 93.75
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims		40,614 677 36,000 4,138 4,138 15,000 1,314	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 0.75 \$ 1.85	\$ \$ \$ \$ \$ \$ \$ \$	7,310.52 406.20 3,600.00 1,034.50 2,069.00 11,250.00 2,430.90
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns		40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 0.75 \$ 1.85 \$ 1.25 \$ 0.47 \$ 1.85	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	7,310.52 406.20 3,600.00 1,034.50 2,069.00 11,250.00 2,430.90 93.75 375.00 176.25 138.75
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16		40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 0.75 \$ 1.85 \$ 1.25 \$ 0.47 \$ 1.85 \$ 0.50	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	7,310.52 406.20 3,600.00 1,034.50 2,069.00 11,250.00 93.75 375.00 176.25 138.75 4,880.00
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks		40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 0.75 \$ 1.85 \$ 1.25 \$ 0.47 \$ 0.50 \$ 0.50 \$ 0.47	* * * * * * * * * * * *	7,310.52 406.20 3,600.00 1,034.50 2,069.00 11,250.00 2,430.90 93.75 375.00 176.25 138.75 4,880.00 4,587.20
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16		40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 0.75 \$ 1.85 \$ 1.25 \$ 0.47 \$ 1.85 \$ 0.50	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	7,310.52 406.20 3,600.00 1,034.50 2,069.00 11,250.00 93.75 375.00 176.25 138.75 4,880.00
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks Issue Vouchers- Post 10/16		40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760 9,760	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 0.75 \$ 1.85 \$ 1.25 \$ 0.47 \$ 0.50 \$ 0.47 \$ 0.15 \$ 0.31 \$ 0.20	*****	7,310.52 406.20 3,600.00 1,034.50 2,069.00 11,250.00 2,430.90 93.75 375.00 176.25 138.75 4,880.00 4,587.20
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks Issue Vouchers- Post 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers		40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760 9,760 9,760 9,760 10,285	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 0.75 \$ 1.85 \$ 1.25 \$ 1.25 \$ 0.47 \$ 1.85 \$ 0.50 \$ 0.50 \$ 0.50 \$ 0.31	****	7,310.52 406.20 3,600.00 1,034.50 2,069.00 11,250.00 93.75 375.00 176.25 138.75 4,880.00 4,587.20 1,464.00 3,025.60 2,057.00 3,188.35
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks Issue Vouchers - Post 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Re-Issue Checks		40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760 9,760 9,760 10,285 10,285	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 1.85 \$ 1.25 \$ 1.25 \$ 0.47 \$ 1.85 \$ 0.50 \$ 0.47 \$ 0.47 \$ 0.47 \$ 0.47 \$ 0.47 \$ 0.50 \$ 0.50 \$ 0.75 \$ 0.50 \$ 0.75 \$ 0.47 \$ 0.47 \$ 0.50 \$ 0.75 \$	**********	7,310.52 406.20 3,600.00 1,034.50 2,069.00 11,250.00 2,430.90 93.75 375.00 176.25 138.75 4,880.00 4,587.20 1,464.00 3,025.60 2,057.00 3,188.35 436.50
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks Issue Vouchers - Post 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Re-Issue Checks Re-Issue Checks	15	40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760 9,760 9,760 9,760 10,285	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 1.85 \$ 1.25 \$ 1.25 \$ 0.47 \$ 0.47 \$ 0.50 \$ 0.47 \$ 0.50 \$ 0.41 \$ 0.20 \$ 0.31 \$ 0.20 \$ 0.50	*****	7,310.52 406.20 3,600.00 11,034.50 2,069.00 11,250.00 2,430.90 93.75 375.00 176.25 138.75 4,880.00 4,587.20 1,464.00 3,025.60 2,057.00 3,188.35 436.50 48.50
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks Issue Vouchers - Post 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Re-Issue Checks	15 15	40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760 9,760 9,760 10,285 10,285	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 1.85 \$ 1.25 \$ 1.25 \$ 0.47 \$ 1.85 \$ 0.50 \$ 0.47 \$ 0.47 \$ 0.47 \$ 0.47 \$ 0.47 \$ 0.50 \$ 0.50 \$ 0.75 \$ 0.50 \$ 0.75 \$ 0.47 \$ 0.47 \$ 0.50 \$ 0.75 \$	**********	7,310.52 406.20 3,600.00 1,034.50 2,069.00 11,250.00 2,430.90 93.75 375.00 176.25 138.75 4,880.00 4,587.20 1,464.00 3,025.60 2,057.00 3,188.35 436.50
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks Issue Vouchers - Post 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Re-Issue Checks Re-Issue Checks Re-Issue Checks Re-Issue Print Production Website Maintenance	15 5	40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760 9,760 9,760 10,285 10,285	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 1.85 \$ 1.25 \$ 1.25 \$ 0.47 \$ 1.85 \$ 0.50 \$ 0.47 \$ 0.50 \$ 0.47 \$ 0.50 \$ 0.50 \$ 0.75 \$ 0.31 \$ 0.20 \$ 0.50 \$ 0.50 \$ 0.50 \$ 0.50 \$ 0.50 \$ 0.50 \$ 0.75 \$ 0.50 \$ 0.75 \$ 0.50 \$ 0.75 \$ 0.50 \$ 0.75 \$ 0.50 \$ 0.75 \$ 0.50 \$ 0.75 \$	************	7,310.52 406.20 3,600.00 11,034.50 2,069.00 93.75 375.00 176.25 138.75 4,880.00 4,587.20 1,464.00 3,025.60 2,057.00 3,188.35 436.50 48.50 1,500.00 500.00
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks Issue Vouchers- Post 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Re-Issue Checks Re-Issue Vouchers IVR Maintenance Print Production Website Maintenance Case Processing	15 5 100	40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760 9,760 9,760 10,285 10,285	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 0.75 \$ 1.85 \$ 1.25 \$ 1.25 \$ 0.47 \$ 0.47 \$ 0.15 \$ 0.50 \$ 0.47 \$ 0.15 \$ 0.31 \$ 0.20 \$ 0.31 \$ 0.50 \$ 0.50 \$ 0.50 \$ 0.75 \$ 0.47 \$ 0.15 \$ 0.50 \$ 0.75 \$ 0.47 \$ 0.15 \$ 0.50 \$ 0.75 \$ 0.50 \$ 0.75 \$	************	7,310.52 406.20 3,600.00 11,034.50 2,069.00 11,250.00 93.75 375.00 176.25 138.75 4,880.00 4,587.20 1,464.00 3,025.60 2,057.00 3,188.35 436.50 48.50 1,500.00 10,000.00
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks Issue Vouchers- Post 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Re-Issue Checks Re-Issue C	15 5 100 60	40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760 9,760 9,760 10,285 10,285	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 0.75 \$ 1.85 \$ 1.25 \$ 0.47 \$ 1.85 \$ 0.50 \$ 0.47 \$ 0.15 \$ 0.20 \$ 0.31 \$ 0.20 \$ 0.31 \$ 4.50 \$ 100.00 \$ 100.00 \$ 100.00 \$ 100.00 \$ 100.00	*************	7,310.52 406.20 3,600.00 1,034.50 2,069.00 2,430.90 93.75 375.00 176.25 138.75 4,880.00 4,587.20 1,464.00 3,025.60 2,057.00 3,188.35 436.50 48.50 1,500.00 1,500.00 10,000.00
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IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks Issue Vouchers - Post 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers Re-Issue Checks Re-Issue Checks Re-Issue Vouchers IVR Maintenance Print Production Website Maintenance Case Processing Reports and Declarations Distribution Calculation	15 5 100 60 25	40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760 9,760 9,760 10,285 10,285	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 1.85 \$ 1.25 \$ 0.47 \$ 1.85 \$ 0.50 \$ 0.47 \$ 0.47 \$ 0.47 \$ 0.50 \$ 0.50 \$ 0.15 \$ 0.15 \$ 0.31 \$ 0.20 \$ 0.31 \$ 0.50 \$	*************	7,310.52 406.20 3,600.00 1,034.50 2,069.00 2,430.90 93.75 375.00 176.25 138.75 4,880.00 4,587.20 1,464.00 3,025.60 2,057.00 3,188.35 436.50 48.50 48.50 1,500.00 10,000.00
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks Issue Vouchers - Post 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Re-Issue Checks Re-Issue Checks Re-Issue Vouchers IVR Maintenance Print Production Website Maintenance Case Processing Reports and Declarations Distribution Calculation Distribution and Re-Issues Funds Management and Accounting Case Setup, Planning and Management	15 5 100 60 25 15 20 60	40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760 9,760 9,760 10,285 10,285	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 1.85 \$ 1.25 \$ 1.25 \$ 0.47 \$ 0.15 \$ 0.31 \$ 0.20 \$ 0.31 \$ 0.20 \$ 0.31 \$ 0.20 \$ 0.31 \$ 0.20 \$ 0.31 \$ 0.20 \$ 0.31 \$ 0.20 \$ 0.30 \$ 0.50 \$	***************	7,310.52 406.20 3,600.00 1,034.50 2,069.00 2,430.90 93.75 375.00 176.25 138.75 4,880.00 4,587.20 1,464.00 3,025.60 2,057.00 3,188.35 48.50 48.50 1,500.00 1,500.00 1,500.00 6,000.00 2,500.00 1,500.00 1,500.00 6,000.00 2,000.00 6,000.00
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks Issue Vouchers- Post 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Re-Issue Checks Re-Issue C	15 5 100 60 25 15 20	40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760 9,760 9,760 10,285 10,285	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 0.75 \$ 1.85 \$ 1.25 \$ 1.25 \$ 0.47 \$ 0.15 \$ 0.50 \$ 0.47 \$ 0.15 \$ 0.31 \$ 0.20 \$ 0.31 \$ 0.50 \$ 100.00 \$ 100.00	*************	7,310.52 406.20 3,600.00 11,034.50 2,069.00 11,250.00 93.75 375.00 176.25 138.75 4,880.00 4,587.20 1,464.00 3,025.60 2,057.00 3,188.35 436.50 48.50 1,500.00 1,500.00 10,000.00 6,000.00 2,500.00 2,000.00
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks Issue Vouchers - Post 10/16 First Class Postage - Vouchers Issue Vouchers - Post 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Re-Issue Checks Re-Issue Checks Re-Issue Checks Re-Issue Checks IVR Maintenance Print Production Website Maintenance Case Processing Reports and Declarations Distribution Calculation Distribution and Re-Issues Funds Management and Accounting Case Setup, Planning and Management	15 5 100 60 25 15 20 60 315	40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760 9,760 9,760 10,285 10,285	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 0.75 \$ 1.85 \$ 1.25 \$ 1.25 \$ 0.47 \$ 0.15 \$ 0.50 \$ 0.47 \$ 0.15 \$ 0.31 \$ 0.20 \$ 0.31 \$ 0.50 \$ 100.00 \$ 100.00	\$	7,310.52 406.20 3,600.00 11,034.50 2,069.00 11,250.00 2,430.90 93.75 375.00 176.25 138.75 4,880.00 4,587.20 1,464.00 3,025.60 2,057.00 3,188.35 48.50 1,500.00 1,500.00 6,000.00 6,000.00 2,500.00 1,500.00 10,000.00 2,500.00 1,500.00 6,000.00 80,872.02
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks Issue Vouchers - Post 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Re-Issue Checks Re-Issue Checks Re-Issue Vouchers IVR Maintenance Print Production Website Maintenance Case Processing Reports and Declarations Distribution Calculation Distribution and Re-Issues Funds Management and Accounting Case Setup, Planning and Management	15 5 100 60 25 15 20 60 315	40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760 9,760 9,760 10,285 10,285	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 0.75 \$ 1.85 \$ 1.25 \$ 1.25 \$ 0.47 \$ 0.15 \$ 0.50 \$ 0.47 \$ 0.15 \$ 0.31 \$ 0.20 \$ 0.31 \$ 0.50 \$ 100.00 \$ 100.00	\$	7,310.52 406.20 3,600.00 1,034.50 2,069.00 93.75 375.00 176.25 138.75 4,880.00 4,587.20 1,464.00 3,025.60 2,057.00 3,188.35 48.50 48.50 1,500.00 1,500.00 1,500.00 2,500.00 2,500.00 1,500.00 2,500.00 2,500.00 2,000.00 6,000.00 2,000.00 6,000.00 2,000.00 6,000.00 2,0
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks Issue Vouchers- Post 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Re-Issue Checks Re-Issue Vouchers IVR Maintenance Print Production Website Maintenance Case Processing Reports and Declarations Distribution Calculation Distribution Calculation Distribution and Re-Issues Funds Management and Accounting Case Setup, Planning and Management Subtotal	15 5 100 60 25 15 20 60 315	40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760 9,760 9,760 10,285 10,285	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 0.75 \$ 1.85 \$ 1.25 \$ 1.25 \$ 0.47 \$ 0.15 \$ 0.50 \$ 0.47 \$ 0.15 \$ 0.31 \$ 0.20 \$ 0.31 \$ 0.50 \$ 100.00 \$ 100.00	\$	7,310.52 406.20 3,600.00 1,034.50 2,069.00 2,430.90 93.75 375.00 176.25 138.75 4,880.00 4,587.20 1,464.00 3,025.60 2,057.00 3,188.35 436.50 48.50 1,500.00 500.00 1,500.00 6,000.00 2,000.00 6,000.00 80,872.02
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks Issue Vouchers- Post 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Re-Issue Checks Re-Issue Vouchers IVR Maintenance Print Production Website Maintenance Case Processing Reports and Declarations Distribution Calculation Distribution Calculation Distribution and Re-Issues Funds Management and Accounting Case Setup, Planning and Management Subtotal	15 5 100 60 25 15 20 60 315	40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760 9,760 9,760 10,285 10,285	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 0.75 \$ 1.85 \$ 1.25 \$ 1.25 \$ 0.47 \$ 0.15 \$ 0.50 \$ 0.47 \$ 0.15 \$ 0.31 \$ 0.20 \$ 0.31 \$ 0.50 \$ 100.00 \$ 100.00	\$	7,310.52 406.20 3,600.00 1,034.50 2,069.00 93.75 375.00 176.25 138.75 4,880.00 4,587.20 1,464.00 3,025.60 2,057.00 3,188.35 48.50 48.50 1,500.00 1,500.00 1,500.00 2,500.00 2,500.00 1,500.00 2,500.00 2,500.00 2,000.00 6,000.00 2,000.00 6,000.00 2,000.00 6,000.00 2,0
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks Issue Vouchers- Post 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Re-Issue Checks Re-Issue Vouchers IVR Maintenance Print Production Website Maintenance Case Processing Reports and Declarations Distribution Calculation Distribution Calculation Distribution and Re-Issues Funds Management and Accounting Case Setup, Planning and Management Subtotal	15 5 100 60 25 15 20 60 315	40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760 9,760 9,760 10,285 10,285	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 0.75 \$ 1.85 \$ 1.25 \$ 1.25 \$ 0.47 \$ 0.15 \$ 0.50 \$ 0.47 \$ 0.15 \$ 0.31 \$ 0.20 \$ 0.31 \$ 0.20 \$ 100.00 \$ 100.00	\$	7,310.52 406.20 3,600.00 11,034.50 2,069.00 11,250.00 17,625 3375.00 176.25 138.75 4,880.00 4,587.20 1,464.00 3,025.60 2,057.00 3,188.35 436.50 48.50 1,500.00 10,000.00 6,000.00 6,000.00 2,500.00 10,000.00 6,000.00 80,872.02 2,918.23 279,863.25
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks Issue Vouchers- Post 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Re-Issue Checks Re-Issue Vouchers IVR Maintenance Print Production Website Maintenance Case Processing Reports and Declarations Distribution Calculation Distribution Calculation Distribution and Re-Issues Funds Management and Accounting Case Setup, Planning and Management Subtotal	15 5 100 60 25 15 20 60 315	40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760 9,760 9,760 10,285 10,285	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 0.75 \$ 1.85 \$ 1.25 \$ 0.47 \$ 0.47 \$ 0.47 \$ 0.47 \$ 0.31 \$ 0.20 \$ 0.31 \$ 0.20 \$ 100.00 \$ 100.00	\$	7,310.52 406.20 3,600.00 1,034.50 2,069.00 2,430.90 93.75 375.00 176.25 138.75 4,880.00 4,587.20 1,464.00 3,025.60 2,057.00 3,188.35 436.50 48.50 1,500.00 10,000.00 6,000.00 6,000.00 2,500.00 1,500.00 2,500.00 6,000.00 6,000.00 2,700.00 6,000.00 6,000.00 2,918.23 279,863.25 279,863.25
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks Issue Vouchers - Post 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Re-Issue Checks Re-Issue Checks Re-Issue Checks Re-Issue Outchers IVR Maintenance Print Production Website Maintenance Case Processing Reports and Declarations Distribution Calculation Distribution and Re-Issues Funds Management and Accounting Case Setup, Planning and Management Subtotal Total including Total Costs and Staff Hours Sales Tax	15 5 100 60 25 15 20 60 315 s To Date	40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760 9,760 9,760 10,285 10,285 97	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 1.85 \$ 1.25 \$ 1.25 \$ 0.47 \$ 0.47 \$ 0.47 \$ 0.31 \$ 0.20 \$ 0.31 \$ 0.20 \$ 100.00 \$ 100.	\$	7,310.52 406.20 3,600.00 1,034.50 2,069.00 93.75 375.00 1,76.25 138.75 4,880.00 4,587.20 1,464.00 3,025.60 2,057.00 3,188.35 436.50 48.50 1,500.00 10,000.00 2,500.00 1,500.00 1,500.00 2,500.00 2,500.00 1,500.00 2,500.00
IVR Line Charges IVR Transcriptions Returned Undeliverable Mail Remail - Initial Data Entry - Remails Online Claims Filing Fee Data Entry - Paper Claims Deficiency Letters Mailed Denied Claim Letters mailed First Class Postage - Def & Denied Data Entry Def Returns Issue Checks - Post 10/16 First Class Postage - Checks Issue Vouchers - Post 10/16 First Class Postage - Vouchers Issue Vouchers - Pre 10/16 First Class Postage - Vouchers Re-Issue Vouchers Re-Issue Vouchers Re-Issue Checks Re-Issue Checks Re-Issue Ouchers IVR Maintenance Print Production Website Maintenance Case Processing Reports and Declarations Distribution Calculation Distribution Calculation Distribution and Re-Issues Funds Management and Accounting Case Setup, Planning and Management Subtotal Total including Total Costs and Staff Hours	15 5 100 60 25 15 20 60 315	40,614 677 36,000 4,138 4,138 15,000 1,314 75 300 375 75 9,760 9,760 9,760 10,285 10,285 97	\$ 0.18 \$ 0.60 \$ 0.10 \$ 0.25 \$ 0.50 \$ 1.85 \$ 1.25 \$ 1.25 \$ 0.47 \$ 0.47 \$ 0.50 \$ 0.47 \$ 0.50 \$ 0.47 \$ 0.50 \$ 0.47 \$ 0.15 \$ 0.20 \$ 0.31 \$ 0.20 \$ 100.00 \$ 100.0	\$	7,310.52 406.20 3,600.00 11,034.50 2,069.00 11,250.00 2,430.90 93.75 375.00 176.25 138.75 4,880.00 4,587.20 1,464.00 3,025.60 2,057.00 3,188.35 48.50 1,500.00 1,500.00 6,000.00 6,000.00 2,500.00 1,500.00 2,500.00 1,500.00 2,700.00